



The rental rate includes : Local taxes. Water-electricity-gas consumptions. Air conditioning/heating. Bath linen, bed linen, pool towels. Courtesy kit. Wi-fi. Tv. Dvd-player and movie selection. Library. Outdoor swimming-pool (open May to mid October) and Jacuzzi hot-tub. Access to the relaxation room and use of sauna. Barbeque. Baby cot and high chair on request. n.1 mid-stay cleaning (for min. 4 nights stay). Final cleaning. Guided wine-tour and tasting (once a week during medium and high seasons).

Extra (upon request) : Breakfast - when not on offer . Cold plate upon arrival. Shopping List before arrival . Extra cleaning/maid service. Extra change of linen and towels. Additional pool towels. Laundry service. Mountain bikes .Cooking class / Private Chef. Babysitter . Massages .Yoga class.

RESTRICTIONS: Pets not allowed. No smoking in rooms. Check-in : 4pm-6pm. Check-out : before 10am.

PAYMENTS: 30% (no refundable) at the reservation. Balance : at the checkout (cash, visa or mastercard)

CANCELLATION POLICY : 30% until 60 days before arrival . 50% from 59 to 30 days before arrival . 75% from 29 to 11 days before arrival. 100% from 10 days before arrival.

Confirming your reservation :

You give to "Poggio al Casone – Castellani spa" permission to charge the indicated amount to the credit card indicated. You certify that you are the authorized signer on the account.

You accept the cancellation policy of Poggio al Casone resort .

*In case of cancellation you authorize "Poggio al Casone – Castellani spa" to charge the amounts due according to the following policy : **30% until 60 days before arrival . 50% from 59 to 30 days before arrival . 75% from 29 to 11 days before arrival. 100% from 10 days before arrival.***

***"Priority Check-out Service" and "Delayed Charge" agreements :** in case of unattended departure or not doing the regular check-out procedures or in case of missed payments identified after your stay (correlated to accommodation costs, extra consumptions and extra services) you authorize "Poggio al Casone – Castellani spa" to charge on your card the amounts due. Invoice-receipt of any payment will be sent to your address as indicated above.*

Poggio al Casone Wine Resort owned by Castellani SpA IT00720510502

Via Volpaia, 16 – 56040 Crespina (Pisa) Italy

resort@poggioalcasone.com Tel.+39-050-642259